

Welcome to the website of Ricegrowers Middle East DMCC trading as SunRice (“we”, “us” or “our”). Please read the below terms and conditions of our Privacy Policy carefully as they are essential for using our website. By accessing our website, you agree to the following terms and conditions.

We respect the privacy of every individual who visits our website and we are committed to protecting your online privacy and personal data. This Privacy Policy outlines how, in the context of this website (regardless of where you visit our website from), we may collect your personal information and, how we will use, record and protect that information.

**Personal Data:** We will not collect any personally identifiable information about you (e.g., your name, address, telephone number or email address ("personal data")) through our website unless you have explicitly provided it to us voluntarily. If you do not want your personal data collected, please do not submit it to us.

When you do provide us with personal data, we may use that information in the following ways, unless stated otherwise:

- we will use that information to contact you to provide you with the information you have requested us to provide to you; and
- we may store and process that information to better understand your needs and how we can improve our products and services.

The information provided by you online may be disclosed to our agents, contractors or third-party service providers who provide administrative, telecommunications, computer or other services to us in connection with the operation of our business and this website and who are under duties to us to keep such information confidential and secure.

We may also provide third parties with aggregate, de-identified (but not individual) information about visitors to or users of our website.

We do not now, and do not intend, to sell, rent or market personal data about you to third parties.

**Additional Information Collected Automatically:** In some cases, we may automatically (i.e., not via registration) collect technical information when you connect to our website that is not personally-identifiable. Examples of this type of information include:

- the type of Internet Browser you are using;
- the type of computer operating system you are using; and
- the domain name of the website from which you linked to our website.

**Information Placed Automatically on Your Computer - Cookies:** When you view our website, we may store some information on your computer. This information will be in the form of a "Cookie" or similar file and can help us in many ways. For example, Cookies allow us to tailor a website to better match your interests and preferences. With most Internet Browsers, you can erase Cookies from your computer hard drive, block all Cookies or receive a warning before a Cookie is stored. Please refer to your Browser instructions or help screen to learn more about these functions.

**Security:** We maintain strict standards and security procedures to prevent unauthorised access to your personal information and ensure correct use of information. We use encryption technology to ensure your information is protected when being sent over the Internet. While we strive to protect your personal information, we cannot ensure the security of any information that you transmit to us over the Internet and you do so at your own risk. However, once we receive your transmission, we take all reasonable steps to ensure that your information is secure on our systems and those of our agents.

**Your Access to Your Information:** Generally speaking, you may access, update and delete your personal information at any time. If you wish to do so, please contact us. We will always try to maintain accurate, complete and up-to-date information regarding individuals who contact us. If you think that your personal information retained by us may require changing or updating, please contact us. We will then take all reasonable steps to correct the information so that it is accurate, complete and up-to-date.

**Amendments to the Privacy Policy:** We reserve the right to make any changes to this Privacy Policy from time to time and without any prior notice. Continuing to use our website after such changes has been made will be regarded as accepting the amended terms and conditions. We therefore recommend you to frequently visit this page in order to be updated about the changed on the website.

**Applicable laws:** The applicable laws of the United Arab Emirates only shall be implemented to any dispute arising from the use of this website.

**Links to Other Sites:** Our website may contain links to other websites however, this Privacy Policy has no application to these other websites. We are not responsible for the privacy practices or the content of these other websites.

**Complaints:** If you have a complaint regarding the way in which your personal information is being handled by us, please contact us in the first instance. We will investigate all complaints and endeavour to reach a satisfactory solution.

**How to Contact Us:** If you have any questions or require feedback about this privacy policy, please contact our Data Protection Officer on the details set out below:

**Privacy Officer**

Ricegrowers Limited trading as SunRice

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